



Client Commitment: 1-2 days

Investment: \$2,500

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Business Process Assessment

Overview

The Direct Path **Business Process Assessment** helps your organization determine the efficiency of one of your current business processes – and whether it needs minor adjustments, mid-range improvements, or a full process redesign.

We quickly examine your chosen business process as it stands today. We provide observations and point to specific areas for potential improvement based on our experience and best practices. We also answer those burning questions related to your process that will ultimately help determine how to lower cost and improve operational efficiency.

Process

Direct Path uses a simple 3-step process which is minimally invasive to your organization:

- **Step 1: Understand Your Drivers** – A Direct Path business consultant will clearly define the scope of the particular process, understand your concerns about the process, and understand why you believe changes might be needed.
- **Step 2: Understand the Current State** – We will review existing process documentation. Based on our findings, we will interview key process stakeholders to obtain a deeper understanding of the current process.
- **Step 3: Deliver Results** – We then summarize the results of the assessment in a document containing our observations, recommended improvements and potential next steps.

Answers

A few of the critical questions that we provide answers to include:

- How much does my process need to change in order to meet my goals?
- How does my process compare with other businesses who execute the same process?
- How much opportunity exists to improve the process – both short term and long term?